

Michael O. Leavitt Governor Constance B. White Executive Director David E. Robinson Division Director

#### DEPARTMENT OF COMMERCE Division of Occupational & Professional Licensing

Heber M. Wells Building 160 East 300 South P.O. Box 45805 Salt Lake City, Utan 84145-0805 (801) 530-6628

March 22, 1993

Office of Rehabilitation 250 East 500 South Salt Lake City, Utah 84311

Dear Sir,

I appreciate your cooperation by assisting the division in identifying persons who apply for eligibility under your program who may not qualify for licensure under our statute. It would be a waste of resources to expend time and money to educate an individual who may not qualify for licensure because of a conviction of a crime or offense or other condition such as an addiction or drug abuse problem.

I have included a series of questions which applicants must answer as a part of the license application process. An applicant who responds with a "yes" answer must provide a written explanation and in some cases must be interviewed by the appropriate board to determine if the applicant is qualified for licensure. These same questions may be helpful for your use in screening your applicants. If an applicant responds positively to a question I would suggest that your agency contact the division to determine if the particular offense would bar the applicant from eventually obtaining licensure.

I have also enclosed a list of the professions licensed by the division and the appropriate names and phone numbers of the persons to contact should the need arise.

Sincerely,

David E. Robinson

Director, Division of Occupational and Professional Licensing

encl:

(1) qualifying questionaire(2) list of professions licensed by the division

#### **APPENDIX 13-A1**

We are currently in the process of changing the way we process licensee list requests. For now, please follow the steps outlined below to request a list of licensees. In the near future, you will be able to define and build a customized list directly on our website.

#### Step 1- Define Your Unique Licensee List Request

Please review the list below titled "License Types" in order to identify those professions available for this service. When you submit your list request we will need to lmow those professions that you are interested in. Also, please specify any unique requirements that you may have, i.e., only needing licensee information for those in a specific area such as city or county, OR those issued within a specific period of time, etc.

# State of Utah Division of Occupational and Professional Licensing

# **License Types**

#### **Accountancy**

C.P.A. Firm

Certified Public Accountant

#### Acupuncture

Acupuncturist

# **Alternate Dispute Resolution Provider**

A D R P - Arbitrator

A D R P - Mediator

A D R P - Negotiator

#### **Architect**

Architect

### **Athlete Agents**

Athlete Agent

#### **Building Inspector**

**Combination Inspector** 

Limited Inspector

# **Burglar Alarm**

**Burglar Alarm Company** 

Burglar Alarm Company Agent

Temporary Burglar Alarm Company Agent

# Chiropractic

Chiropractic Physician

Temporary Chiropractic Physician

#### **Contractor**

All Contractors

E100 General Engineering Contractor

**B100** General Building Contractor

8100 Residential and Small Commercial Contractor

8200 Factory Built Housing Set-Up Contractor

- 1101 General Engineering Trades Instructor
- 1102 General Building Trades Instructor
- 1103 Electrical Trades Instructor
- 1104 Plumbing Trades Instructor
- 1105 Mechanical Trades Instructor
- S200 General Electrical Contractor
- S210 General Plumbing Contractor
- S220 Carpentry Contractor
- S230 Metal and Vinyl Siding Contractor
- S240 Glass and Glazing Contractor
- S250 Insulation Contractor
- S260 General Concrete Contractor
- S270 General Drywall, Stucco and Plastering Contractor
- S280 General Roofing Contractor
- S290 General Masonry Contractor
- S300 General Painting Contractor
- S310 Excavation and Grading Contractor
- S320 Steel Erection Contractor
- S330 Landscaping Contractor
- S340 Sheet Metal Contractor
- S350 HVAC Contractor
- S360 Refrigeration Contractor
- S370 Fire Suppression Systems Contractor
- S380 Swimming Pool and Spa Contractor
- S390 Sewer and Water Pipeline Contractor
- S400 Asphalt Paving Contractor
- S410 Pipeline and Conduit Contractor
- S420 General Fencing and Guardrail Contractor
- S430 Metal Firebox and Fuel Burning Stove Installer
- S440 Sign Installation Contractor
- S450 Mechanical Insulation Contractor
- S460 Wrecking and Demolition Contractor
- S470 Petroleum System Contractor
- S480 Piers and Foundations Contractor
- S490 Wood Flooring Contractor
- 8101 Residential and Small Commercial Nonstructural Remodeling and Repair Contractor
- S201 Residential Electrical Contractor
- S211 Boiler Installation Contractor
- S212 Irrigation Sprinkling Contractor
- S213 Industrial Piping Contractor
- S214 Water Conditioning Equipment Contractor
- S215 Solar Energy Systems Contractor
- S216 Residential Sewer Connection and Septic Tank Contractor
- S217 Residential Plumbing Contractor
- S221 Cabinet and Millwork Installation Contractor
- S231 Raingutter Installation Contractor
- S261 Concrete Form Setting and Shoring Contractor

- S262 Cement and Pressure Grouting Contractor
- S263 Cementations Coating Systems, Resurfacing & Sealing
- S271 Plastering and Stucco Contractor
- S272 Ceiling Grid Systems, Ceiling Tile and Panel Systems Contractor
- S273 Light-weight Metal and Non-bearing Wall Partitions Contractor
- S274 Drywall
- S281 Single Ply and Specialty Coating Contractor
- S282 Build-up Roofing Contractor
- S283 Shingle and Shake Roofing Contractor
- S284 Tile Roofing Contractor
- S285 Metal Roofing Contractor
- S291 Stone Masonry Contractor
- S292 Terrazzo Contractor
- S293 Marble, Tile and Ceramic Contractor
- S294 Cultured Marble Contractor
- S321 Steel Reinforcing Contractor
- S322 Metal Building Erection Contractor
- S323 Structural Stud Erection Contractor
- S351 Refrigerated Air Conditioning Contractor
- S352 Evaporative Cooling Contractor
- S353 Warm Air Heating Contractor
- S421 Residential Fencing Contractor
- S441 Non Electrical Outdoor Advertising Sign Contractor
- S491 Laminate Floor Contractor
- S500 Sports and Athletic Courts, Running Track, and Playground Installation Contractor

#### **Controlled Substance Precursor**

Controlled Substance Precursor Distributor

Controlled Substance Precursor Purchaser

#### Cosmetology

Cosmetologist/Barber

Cosmetologist/Barber Apprentice

Cosmetologist/Barber Instructor

Cosmetology/Barber School

Electrologist

**Electrologist Instructor** 

**Electrology School** 

Esthetician

Esthetician Instructor

**Esthetics School** 

Master Esthetician

Nail Technician

Nail Technology Instructor

Nail Technology School

#### **Deception Detection**

**Deception Detection Examiner** 

**Deception Detection Intern** 

Dental

Dental Hygienist

Dental Hygienist with Local Anesthesia

**Dentist Controlled Substance** 

Dentist with Anesthesia Class I

Dentist with Anesthesia Class II

Dentist with Anesthesia Class III

Dentist with Anesthesia Class IV

#### Dietitian

Certified Dietitian

**Temporary Certified Dietitian** 

# Electrician

Apprentice Electrician

Journeyman Electrician

Master Electrician

Residential Journeyman Electrician

Residential Master Electrician

# **Engineer/Land Surveyor**

**Professional Engineer** 

Professional Land Surveyor

Professional Structural Engineer

#### **Environmental Health Scientist**

**Environmental Health Scientist** 

**Environmental Health Scientist-in-Training** 

# **Factory Built Housing**

Factory Built Housing Dealer

Funeral Service

Funeral Service Apprentice

Funeral Service Director

Funeral Service Establishment

Genetic Counselor

Genetic Counselor

Temporary Genetic Counselor

Health Care Assistant

Health Care Assistant

Health Facility Administrator

Health Facility Administrator

Temporary Health Facility Administrator

**Hearing Instrument** 

Hearing Instrument Intern

Hearing Instrument Specialist

Landscape Architect

Landscape Architect

Marriage and Family Therapy

Marriage and Family Therapist

Marriage and Family Therapist-Temporary

Massage

Massage Apprentice

Massage Therapist

Naturopathic

Naturopath

Naturopath including Surgery/Obstetrics

Naturopathic Controlled Substance

Naturopathic Physician

Temporary Naturopathic Physician

Nurse

A.P.R.N. (Advance Practice Registered Nurse)

A.P.R.N. Controlled Substance

A. P. R. N. Intern

A.P.R.N.Intern without P.P.

A.P.R.N. without P.P.

C.N.M. (Certified Nurse Midwife) Controlled Substance

C. N. M. Intern

C.N.M. Intern without P.P.

C.R.N.A. (Certified Registered Nurse Anesthetist)

C.R.N.A. Controlled Substance

Certified Nurse Midwife

Certified Nurse Midwife without P.P.

LPN - Valid in Utah Only

LPN - Under Interstate Compact

Registered Nurse - Valid in Utah Only

RN - Under Interstate Compact

Temporary Registered Nurse

Temporary Licensed Practical Nurse

Occupational Therapy

Occupational Therapist

Occupational Therapy Assistant

**Temporary Occupational Therapist** 

Temporary Occupational Therapy Assistant

Optometrist

Optometrist

Optometrist (Without Certification)

Optometrist Controlled Substance

Optometrist Diagnostic Only

# Osteopathic Physician

Osteopathic Controlled Substance

Osteopathic Physician and Surgeon

#### **Pharmacy**

**Analytical Laboratory** 

Animal Euthanasia Agency

**Branch Pharmacy** 

Hospital Pharmacy

**Institutional Pharmacy** 

Lethal Injection Use

**Nuclear Pharmacy** 

Out-of-State Mail Order Pharmacy

Pharmaceutical Administration Facility

Pharmaceutical Dog Trainer

Pharmaceutical Manufacturer

Pharmaceutical Researcher

Pharmaceutical Teaching Organization

Pharmaceutical Wholesaler/Distributor

Pharmacist

Pharmacist - Preceptor

Pharmacist Controlled Substance

Pharmacy Controlled Substance

Pharmacy Intern

Pharmacy Technician

Researcher Controlled Substance

Retail Pharmacy

Veterinary Pharmaceutical Outlet

# **Physical Therapist**

Physical Therapist

#### **Physician**

Physician and Surgeon

Physician/Surgeon Controlled Substance

#### **Physician Assistant**

Physician Assistant

Physician Assistant Controlled Substance

Temporary Physician Assistant

#### Plumber

Apprentice Plumber

Journeyman Plumber

Residential Apprentice Plumber

Residential Journeyman Plumber

#### **Podiatric Physician**

Podiatric Physician

Podiatric Physician Controlled Substance

#### **Preneed**

Pre-Need Provider

Pre-Need Sales Agent

#### **Private Probation Provider**

Private Probation Provider

#### **Professional Counselor**

**Professional Counselor** 

Certified Professional Counselor Intern

#### **Professional Employer Organization**

**Professional Employer Organization** 

**Psychologist** 

Psychologist

Psychology Resident

Temporary Psychologist

Radiology

Radiology Practical Technician

Radiology Technologist

Temporary Radiology Practical Technician

Temporary Radiology Technologist

Recreational Therapy

Recreational Therapy - Master Specialist

Recreational Therapy - Specialist

Recreational Therapy - Technician

Temporary Recreational Therapy - Specialist

Respiratory Care

Respiratory Care Practitioner

Security

Armed Private Security Officer

**Contract Security Company** 

Temporary Armed Private Security Officer

Temporary Unarmed Private Security Officer

**Unarmed Private Security Officer** 

Shorthand Reporter

Certified Shorthand Reporter

Social Work

Certified Social Worker

Clinical Social Worker

Social Service Worker

Speech/Audiology

Audiologist

Speech Language Pathologist

Speech Pathologist & Audiologist

Substance Abuse Counselor

Licensed Substance Abuse Counselor

Temporary Licensed Substance Abuse Counselor

Veterinarian

Veterinarian

Veterinary Controlled Substance

Veterinary Intern

#### **Step 2 - Pricing Information**

Customized Division of Occupational and Professional Licensing licensee lists are priced by record and include a minimum \$5.00 search fee. The \$5.00 search fee covers the first 200 records. If your list order exceeds 200 records, each additional record is \$.03. For example, if your list order contains 1,500 records, your list would cost approximately \$44.00.

200 = \$5.00 1,300 @ \$.03 = \$39.00 **Total List Cost:** 

\$44.00

# Step 3 - Get Registered

In order to purchase licensee data you will need to register with Utah. gov, the state of Utah's official Internet site. You can find more information at the following location: www.utah.gov/registration/. The \$50 annual registration fee will be waived if you indicate under "Desired Service" that you are only interested in "Professional Licensee List."

# **Step 4 - Obtaining Your Licensee List**

Once we receive your Utah.gov network registration, your unique licensee list will be emailed to you in Microsoft Excel format within 2 to 4 days and will include the Full Name, License Number, Profession, License Type, Address Line 1, Address Line 2, City, State, Zip Code, County, Issue Date, & Expiration Date.

If you have any additional questions, please contact Division of Occupational and Professional Licensing at (801) 530-6628, (866) 275-3675 (toll-free in Utah only) or Utah Interactive at (801) 983-0275. You can also email your questions to pete@utahinteractive.org Thank you.

### **QUALIFYING QUESTIONNAIRE**

Yes No

- 1. Have you ever been summoned before any professional licensing board concerning any violation of the laws, regulations, ethics or professional standards of a health care profession in which you have been licensed or for which you were making application for licensure?
- 2. Have you ever had a professional license of any type restricted, suspended or revoked?
- 3. Have you ever been disciplined in any way by any professional licensing board or medical society with respect to the violation of any laws, regulations, or ethical or professional standards?
- 4. Have you ever been denied a license or the right to take an examination for licensing by any state, province or country?
- 5. Has your employment as a nurse ever been terminated because of your professional action as a nurse?
- 6. Have you ever been convicted of or plead guilty to a misdemeanor or felony charge in any jurisdiction?
- 7. Have you ever been convicted of a violation of any state or federal controlled substance act or any drug or narcotic law?
- 8. Have you ever used any legend drug or controlled substance for other than therapeutic purposes in accordance with a prescription issued by a licensed physician prescribing to you after proper diagnosis?
- 9. Have you ever been dependent upon, addicted to or in anyway abused the use of any drug, controlled substance, alcohol, or chemical?
- 10. Have you ever been treated for excessive use, abuse, addiction or dependency upon alcohol, drugs, controlled substances or chemicals?
- 11. Are you now suffering from or have you ever suffered from any disability or illness, either physical or mental, which has in fact or might reasonably be expected to impair your ability to safely and competently practice as a nurse?
- 12- Are there now any pending investigations or charges concerning you related in any way to your license, practice of nursing professional ethics or standards, the use of drugs, or alcohol, or any other matter concerning your capability and suitability to practice as a nurse?
- I3. Have you ever applied for a license or received a license to practice as a nurse in any classification under any name other than that on this application?

If the answer to any of the above questions is YES, please endow with this application a full disclosure with respect to all circumstances and the final result, if such has been reached.

#### PERSONAL DATA

All applicants for licensure must complete the following section.

Yes No Have you ever been convicted or pled guilty to a felony or misdemeanor Have you ever been denied the right to take an examination for licensing in any other state, or province or country? Yes No Have you ever been called before any state or provincial licensing board for interrogation concerning say violation of the laws or regulations pertaining to the profession for which you are applying, or for unethical conduct? Yes No Have you ever had a license to practice revoked, suspended. canceled or restricted? Yes No Have you ever been disciplined is any way by any professional licensing board or association with respect to the violation of any laws, regulations, ethical or professional standards? Yes No Have you ever been involved in any legal action is connection with your professional activities as Yes No Have you ever been dependent upon, addicted to or in any w=y abused the use of any drug, controlled substance, alcohol or chemical? Yes No Are you now suffering from or have you ever suffered from any disability or illness, either mental or physical, which has is fact or might reasonably be expected to impair your ability to safely and competently practice \_ Yes No Have you ever bees treated for excessive rise, abuse, addiction or dependency upon alcohol. drugs. filled substances or chemicals? Yes No Are there now any pending investigations or charges concerning you related is any way to your license, practice of cosmetology, professional ethics or standards? Yes No If the answer to any of the above question is YES, please enclose a letter giving details of the situation.

#### APPENDIX 13-A3

# DIVISION OF OCCUPATIONAL AND PROFESSIONAL LICENSING KEY TELEPHONE NUMBERS AND E-MAIL ADDRESSES

Main Switchboard	530-6628
Fax	530-6511
Investigations Fax	530-6301
To File a Complaint Concerning a Licensee or Unlicensed Practice	530-6274  vvanleeu@br.state.ut.us 530-6250  akimmer@br.state.ut.us 530-6504 jwoolf@br.state.ut.us
To Order an Application for Licensure	355-5009 Applications for Licensure
To Schedule an Appointment for a Required Examination	355-5009
For Information About: Nurses Pharmacists, Pharmacy Technicians and Pharmacies Physician/Surgeons Psychologists	530-6733 530-6597 lpoe@br.state.ut.us skimball@br.state.ut.us
For Information About: Acupuncturists Chiropractic Physicians Dentists and Dental Hygienists Health Care Assistants Naturopathic Physicians Osteopathic Physicians Physician Assistants Podiatric Physicians Veterinarians	530-6623 530-6633 dtjones@br.state.ut.us tsalazar@br.state.ut.us
For Information About: Architects Dietitians Environmental Health Scientists Landscape Architects Occupational Therapists Optometrists Physical Therapists Professional Employer Organizations Professional Engineers and Professional Land Surveyors Radiology Technologists and Practical Technicians Recreational Therapists Respiratory Therapists Speech Language Pathologists and Audiologists	530-6551 530-6403 dfairhur@br.state.ut.us kmccall@br.state.ut.us

DIID://www.commerce	.state.ut.us/DOPL/phone htt

	nttp://www.comme
For Information About: Contractors Electricians Plumbers	530-6159 530-6091 530-6436 ccottle@br.state.ut.us kelkins@br.state.ut.us
For Information About: The Residence Lien Recovery Fund	530-6104 ewebster@br.state.ut.us
For Information About: Alternate Dispute Resolution Providers Certified Public Accountants and Firms Funeral Service Providers Marriage and Family Therapists Preneed Funeral Providers Professional Counselors Social Workers Substance Abuse Counselors	530-6162 530-6093 dsjones@br.state.ut.us anaeglin@br.state.ut.us
For Information About: Building Code Commission Building Inspectors Factory Built Housing Dealers	530-6163 dsjones@br.state.ut,us ssmalley@br.state.ut,us
For Information About: Burglar Alarm System Installers Boxing Commission Certified Shorthand Reporters Controlled Substance Precursors Cosmetologists/Barbers Deception Detection Operators Hearing Instrument Specialists Health Facility Administrators Massage Therapists Private Probation Providers Security Companies and Guards	530-6964 530-6634 cormond@br.state.ut.us msimon@br.state.ut.us
For Information About: Medical Prelitigation Program	530-6945 530-6990 abancrof@br.state.ut.us
For Information About: <u>Utah Recovery Assistance Program (Diversion)</u>	530-6428  cwalton@br.state.ut.us kgrimslev@br.state.ut.us
For Information About: Controlled Substance Database	530-6220 msims@br.state.ut.us

13- MY Appendix

MAL ABILITY PROFILES

SUMMARY OF UTALL I

A can easily be related to issuing commercial, regular or limited driver ficenses. This tame shows 

Funct

In gc.	neraie princip	ole requirements l	for each level and Functional Abil	In general use principle requirements for each level and may be used as a rough guide only. A full marrative description and table for each category are found in: Functional Ability in Driving: Guthelines for Physicians, which is available through the Utah Driver License Division.  PROFILE CATEGORIES (See Guidelines for additional tub-groups and details)	tablines for Phy FEGORIES (	ly. A full narrath stelans, which is See Guidelines fo	available through or additional sub	d table for each c i the Utah Driver groups and detal	ategory are foun License Division (Is)	d la:			
Profile	Dialysics &	Cardlo.	Pulmonary	Neuroloofcol	Enflensy	F Fearning.	G Psychiatric/	II Alcohol &	Visual Aculty	Musculo.	K	7	-
Levels	Metabolic	vascular		-	Episodic	Memory, etc.	Emotional	Other Drugs		skeletaV	Motor	3	
	Conditions				Conditions		Condition			Chronic	Impairment		
									ď	Debillity	ď	á	
-	No history of	No history of past or present impairment	Impalment						20/25 each Color OK b.	No history of p	No history of past or present impulrment	pulment	
7	Past Impairm	Past Impairment, full recovery, no medication	y, no medication		Free 5 years off needs 5	past Impair- No symptom	No symptoms 5 years; off	past impair. No symptoms History of use Correct to ment; full re. 5 years; off but not in 20/25 each	Correct to 20/25 each	Past Impalrme	Past Impairment, full recovery, no niedicution	no medicution	
					years	cov.;no meds.   medication	medication	past 10 yrs	Color OK b.				
	Dies & and	Class 1	Minimal	Variety Millered   Dan & season	Dan & same	Minima	Ct 1	Cinkin I ame Whitem of men   40/40 and		M	M. H. Line		

Relationship of Functional Ability Profiles to Driving Responsibility or Limitation

Functional Ability	Driving Risk/Responsibility,
Profile Level	License Class or Limitations
1 through S	Driving of commercial vehicles, depending on individual profile
	category.
	Driving of private vehicles
6	Driving with speed limitations*
7	Driving wit speed and area limitations*
8	Driving with speed, area and time of day limitations*
9	Driving accompanied by licensed driver with limitations of speed
	and/or
	area and/or time of day limitations as recommended by
	physician*
10	Special driving limitations recommended by physician not
	covered above
11	Under evaluation - may or may not drive, according to
	circumstances as
	determined by director, with medical advice as appropriate
12	No driving
·	

Restrictions and limitations vary from these standards somewhat in the Visual Acuity Category.

#### DEPARTMENT OF COMMERCE

Diri Calleri

Heber M. Wells Building

160 East 300 South/PO. Box 146711

Michael O. Leavitt

Phone (801) 530-6747

Governor

Fax (801) 530-6749



State of Uta

Don Uchida Director State Office of Rehabilitation 250 East 500 South Salt Lake City, Utah 84111

Re: Utah Statutory Standards for Licensure as a Real Estate Agent

Dear Director Uchida,

Every month applicants for a license as a real estate agent appear before the Real Estate Division and Commission at the Commission meeting, requesting the Division and Commission to grant them a license in spite of their criminal backgrounds. Occasionally, some of these applicants have received encouragement from the Office of Rehabilitation to apply for such a license.

While the Division and Commission emphasize that they must and do consider carefully and thoroughly the specific circumstances in each individual case, they nonetheless desire to communicate to your office that the Division and Commission have a statutory responsibility under Utah Code 61-2-6 (1), which governs the licensing of real estate agents, to "determine the honesty, integrity, truthfulness, reputation, and competency of each applicant for an initial license or for a renewal..." The burden, then, is upon the applicant to prove that they meet that standard.

The essential point is that the Division and Commission are unable to ensure or guarantee that clients of the Office of Rehabilitation, however well managed and prepared by that office, will be granted a real estate license. The statutory standard must be overriding standard. We thought that such candidates ought to be apprised of this consideration.

Please call me at 530-6762 with any questions or comments you may have.

Sincerely,

Dexter L. Bell Real Estate Division

cc: Klare Bachman, Deputy Executive Director, Department of Commerce

#### ON-THE-JOB-TRAINING POLICY

On-the-job-training (OJT), as a rehabilitation service, means a program of specific and organized training under actual conditions of employment where the rehabilitation client learns the skills and tasks necessary to do the job from his employer/trainer. The trainer must be able to do the job, relate positively to the trainee, fill out monthly progress reports, and submit monthly billing statements to the counselor. The training should be intensive at first and then fade out over a period of time as specified in the OJT agreement (an example of a completed Form USOR-84, OJT Agreement, is included in this chapter as Appendix 13-B1.

In OJT, the client is hired for the job and receives a wage from the employer. USOR pays the employer a <u>training</u> fee for the training services provided. The OJT fee, length and payment schedule are matters of negotiation and agreement between the counselor and employer. The training length and fees vary according to the skill level requirements of the job, the needs of the employer and client, etc. A trial OJT arrangement may be developed if this is in the best interests of the client and/or employer. In a trial OJT, the employer must provide worker insurance coverage and a wage to the client/trainee, similar to a regular OJT arrangement, and USOR pays a training fee.

In general, basic criteria for establishing an OJT arrangement/placement includes the following:

- A. An assessment which supports a specific vocational goal;
- B. Documentation of the counselor's justification of the OJT intermediate objective;
- C. An evaluation of the client's potential for training and/or placement;
- D. An inventory of the skills and tasks to be taught;
- E. A statement of the qualifications of the trainer; and
- F. An OJT agreement (Form USOR-84 revised 10/91) that is completed and signed by the employer, the client, and the rehabilitation counselor.

The counselor should also be prepared to provide the employer with information regarding other services that may be provided by the agency such as ADA, tax credits (TJTC), assistive technology, accessibility studies, etc., if these services can help facilitate a successful OJT arrangement.

The counselor should make every effort to utilize comparable services and benefits to fund OJT programs on behalf of the client. On-the-job-training is not intended to replace or eliminate other types of training programs available to counselors for rehabilitation clients. Care must be

taken, however, to avoid duplication of other training options available to the client. For example, it is not appropriate to authorize for SE/SJBT services while a client is on an OJT program if the job coach is also training the client at the job site.

Additional general guidelines for establishing OJT programs include the following:

#### A. Employer Eligibility

- 1. Insofar as the counselor is able to reasonably determine, employers should be established in the community and have a reputation of fair treatment of employees.
- 2. Employers must not be in violation of existing state and federal labor laws as verified by contact with the Industrial Commission.
- 3. Employers must be willing to pay wages to the client during his/her training program (minimum wage regulations will generally apply).
- 4. Employers must be willing to cover the client's social security, worker's compensation, or other appropriate insurance coverage, and fringe benefits normally provided to other employees.
- 5. Employers should be appropriately staffed and equipped to provide training and instruction as specified in the OJT Agreement (Form USOR-84, Rev. 10/91) and be willing to submit a monthly progress report (Form USOR-72, Rev. 10/91) on the client to the rehabilitation counselor.
- 6. Employers should demonstrate a sincere willingness to hire the client/trainee upon successful completion of the OJT program.

#### B. Trainee Wages and Benefits:

Clients participating in OJT programs will normally be paid a wage and provided fringe benefits commensurate with the entry level for the position or job for which they are being trained. Minimum wage requirements will generally apply. Special provisions and/or exceptions to this policy should be fully understood and agreed to by the employer, client, and counselor and must be reflected in the OJT Agreement. An exception to the minimum wage requirements, for example, may be made in the case of individuals who are so severely disabled that they are unable to engage in competitive employment. In these cases, counselors will follow Department of Labor regulations (DOL publications number 1297, and number 1316, Part 524).

# C. <u>Cost Code:</u>

The cost code for costs associated with OJT programs is 326.

#### D. OJT Fees and Authorization Levels:

The OJT fee amounts and payment schedule is a matter of negotiation and agreement between the counselor and the employer. The training fee and schedule varies according

to the skill level requirements of the job and the needs of the employer and client. Currently counselors may authorize fees up to \$1500 per OJT plan and Supervising Counselors and District Directors are approved to authorize up to \$3,000 per OJT plan. OJT plans in excess of \$3,000 must be approved by a Field Service Director. (Consult Levels of Approval Authority - Appendix 12-A.)

# E. <u>Length of OJT Programs:</u>

The time frame for an OJT program will be an item for discussion and negotiation between the counselor and employer. Factors to be considered include:

- 1. The level of skills necessary to meet entry level requirements of the job;
- 2. The amount of training and/or experience the client has upon entry into the OJT program; and
- 3. The capabilities and limitations of the client.

In general, OJT programs usually range from 3 to 6 months. An OJT program that exceeds 3 months should be approved by the Supervising Counselor/District Director, and OJT programs exceeding 6 months should be approved by the Field Service Director.

# F. OJT Termination:

An OJT program can be terminated by the employer/trainer and counselor. Examples of rationale for terminating an OJT program include the client being ready to accept employment on a regular basis, the client being unable or unwilling to complete the program, or the employer being unable or unwilling to continue the program, etc. The reasons for the termination of the program should be documented in the case file.

#### G. Counselor Follow-up:

Counselors are responsible to periodically review their client's progress by means of job site visits and employer/trainer contacts. The trainer should submit monthly progress reports (Form USOR-72, Rev. 10/91) to the counselor. It is recommended that the counselor visit the OJT site as often as needed, with visits being made more often during the early stages of the program.

# H. Equipment and Other Support Services:

USOR may provide equipment, tools, clothing, transportation, supplies, and other services necessary to the success of the OJT program for the client.

#### I. Case Documentation:

The case record should include all forms and correspondence relating to the client's OJT program. Documentation includes forms USOR-84, Rev. 10/91 and USOR-72, Rev. 10/91 (see Appendix 13-B1 and Appendix 13-B2 for examples of these forms), R-11's, letters, and other correspondence regarding the client's OJT performance and outcome. Form USOR-84 should be signed and dated by the employer, trainer, counselor, and

client. Form USOR-72 should be signed and dated by the employer/trainer and sent to the counselor at least monthly.

#### J. <u>Client Responsibilities:</u>

The client is responsible for contacting the counselor at least monthly while in an OJT program. Frequent and open communication have shown to facilitate the likelihood of a more positive OJT experience for both the client/trainee and employer/trainer. The client is also responsible for providing the counselor with information that reflects a change in his/her situation that may affect continued eligibility for participation in an OJT program.

# K. <u>BEP Program:</u>

An exception to the agency OJT policy is the Business Enterprise Program (BEP) administered by the Division of Services for the Blind and Visually Impaired (DSBVI). In this program, on-the-job training for new blind vendors will cover a period of at least eight (8) weeks, rotated at two or three existing BEP facilities. This phase of the BEP training program will be arranged for by the client/trainee's rehabilitation in consultation with the BEP supervisor. The manager/trainer will receive an established weekly training fee paid by the Division of Services for the Visually Handicapped.

(Example of Completed form USOR-84, OJT Agreement) USOR-84 (Rev. 10/91)

# UTAH STATE OFFICE OF REHABILITATION

#### OJT AGREEMENT

This OJT agreement specifies the services to be provided by 1. the Employer and the Utah State Office of Rehabilitation (USOR) in establishing an on-the-job training program for:

# John A. Smith (Rehabilitation Client)

- A. Employer's name: <u>ABC Gidget Company</u>
  Address: <u>1234 South Zenith, SLC</u> Phone: <u>567-9801</u>
  - B. OJT Supervisor/trainer: \_\_\_Fred Zucker
  - C. Occupation for which trained: Drill Press Operator
  - D. DOT occupational code number (first 6 digits): 606362

  - E. Training dates: Beginning 10/1/91 Completion 12/31/91
    F. No. of hours per week: 8 No. of weeks/months: 3 mos
  - G. Training schedule (please list dates, times and tasks):

#### Date/Time

#### Skills/Tasks to be taught:

- 10/1 to 10/31/91 Learn set-up instructions of numerically controlled press.
- 11/1 to 11/30/91 Actuate and monitor machine operations 12/1 to 12/31/91 Fully set-up and operate drill press

#### 3. The employer will:

- Provide training for the client as outlined in number 2, above.
- B. Pay trainee's wages as follows:\*

# Example (\$500/month):

1st Month = \$500

2nd Month = \$500

etc.

(\*Note: the payment amount and schedule is established jointly by the counselor and employer/trainer.)

- Provide for Worker's Compensation or other insurance coverage.
- Submit monthly written training progress reports (Form USOR-72) to Bill Johnson
- \_\_\_, Rehabilitation Counselor. Submit billing to the counselor at the end of each month for reimbursement for training costs (for example, 100 hours OJT @ \$5.00 per hour = \$500).

Refer also, to CSM 13.8(B)(5) for an explanation of agency OJT policy and forms.

USOR-72 (Rev. 10/91)

Utah State Office of Rehabilitation

# **ON-THE-JOB-TRAINING PROGRESS REPORT**

			*
Name of Client/Trainee:			Month:
Employer/Trainer.		Company:	
Address:Position/Job:		re repriorie:	digit)
POS 1 C 1011/ JOD :		bor code no.(o	uigic)
Attendance: Comments:	[ ] No Time Lost	[]Other	
Punctuality: Comments:	[ ] Satisfactory		
Appearance: Comments:	[ ] Satisfactory	[ ] Other	
Cooperation: Supervisors:	[ ] Satisfactory	[]Other	
Fellow Employees: Comments:	[ ] Satisfactory	[]Other	
Progress:			
Quality of Work:	[ ] Above Average	[] Average [	] Below Average
	[ ] Above Average		] Below Average
Additional Comments ( Assistance, etc.):	e.g., Problem Are		ons, Requests for
Does trainee have the ca At what rate is trainee When will trainee be rea	apacity to succeed being paid at this ady for employment	in this work? Ye time? \$ (Date):	s No _per
Today's Date	Signature.	Employer/Trainer	or Supervisor
Please mail this report			or supervisor

USOR-67 (Rev. 3-93)

#### UTAH STATE OFFICE OF REHABILITATION

# PROPERTY ACCOUNTABILITY RECORD (Pick up and/or Reissue of Case Service Equipment)

Part 1		
Reclaimed from:		
Date Reclaimed	Client's Address Client Case No.	
Client's Signature		
DistrictC	ounselor	
Item, kind, description and count of eq	uipment/tools	
General Condition of Equipment/Tools	good Gair Spoor	
Equipment/Tools location		
Equipment/Tools owned by USOR yes (e.g. purchased by third party or com	no nparable service or benefit)	
Contact Person/Owner (if different than	counselor)	
Te lephone	Estimated value \$	
Part 2		
Reissued to:		
Client's Name Client's Signature	Client's Address Client's Case No	
District	Counselor	
Date of reissue		
Items Reissued		

#### Distribution:

- 1. File of first client (white copy)
  2. Notification of availability to Able Data if equipment if A.T. device 1-800-333 UTAH (canary copy)
  3. To stay with equipment from time of retrieval until reissue, then to file of client equipment reissued to (pink copy)
  4. To Able Data at time of reissue, if equipment was A.T. device (goldenrod copy)

CASE SERVICE CONTROL CODES Rev. 09/00

E' D'	-'4 Ol' C4-4	202	0-4
	git - Client Status	203	Outpatient prescriptions
1 - Stati		204	Psychiatric Treatment - includes drugs, electro
2 - Stati			shock, etc.
	ıs 10 - 24		
4 - Statı	ıs 32	205	Psychological Counseling (includes
			psychotheraputic interviewing, individual &
Second,	third and fourth digits		group) by licensed psychologist
Type of	goods or service	206	Psychiatric Nursing Services - by Licensed
			Psychiatric Nurse Specialist
	stic and Evaluation Procedures	207	Marital and Family Therapy
(To incl	ude written report)	208	Dental - includes x-rays, extractions and
100	General Medical - Includes necessary lab studies		treatment, but not dentures
101	Medical Specialist - including lab - also	209	Physical therapy (medically directed)
	opthamological evaluation	210	Occupational therapy (medically directed)
102	Diagnostic Radiology - X-Rays, Cat Scans, MRI,	211	Speech therapy (medically directed)
	etc.	212	Hearing therapy (medically directed)
103	Fees for Medical Records	213	Surgical - includes operations, drugs, supplies,
104	Hospitalization (Diagnostic only inpatient and	-10	assistant physicians, etc.
104	outpatient	214	Anesthesia - anesthesiologist fees
105	Dental Exams - including x-rays	215	Hospitalization (Payments to hospital for costs of
105	Eye examination for glasses by optometrist (OD)	213	
107			inpatient and outpatient hospital services in
	Hearing Aid Evaluations and Audiograms		connection with medical or surgical treatment,
125	Psychiatric Evaluation including drugs	216	includes necessary ambulance service
126	Psychological Evaluation (By licensed	216	Convalescent or nursing home services (Payment
	psychologist)		to convalescent or nursing home for care of clients
127	LD Evaluation		including room, board, nursing home care and
128	Other psychometric testing for screening or		other services provided by the facility, includes
	placement		necessary ambulance service.)
135	Vocational Evaluation (include personnel	217	Nursing service (Payments to individual
	adjustment, pre-vocational and work adjustment		organization for nursing services provided to the
	evaluation)		client in his own home or to hospitals or related
136	Skill Center Testing		facilities for special nursing services rendered to
137	SE/SJBT Evaluation		the client during his hospital stay or not included
150	Seating and Positioning Evaluations		in the bill.)
151	Mobility Evaluation (walkers, canes)	218	Transportation for restoration and ambulance
152	Vehicle Modification Evaluation (van lifts, trunk		services
	lifts, hand controls)	219	Licensed professional counselor
153	<b>Augmentative Communication Evaluation</b>	299	Other restoration services/specify in authorization
154	<b>Environmental Control Systems Evaluation</b>		• •
155	Computer Access Evaluation	Trainir	ng and Training Materials
156	Driving Capabilities and Evaluation	300	University of Utah (Tuition, fees, vehicle
157	Job Site Modification Evaluation		registration, student teaching and graduation
158	Home Site Modification Evaluation		fees)
159	Aids to Daily Living Evaluation	301	Books and Supplies, University of Utah
160	Prosthetics and Orthodics Evaluation	302	Utah State University (Tuition and Fees)
175	Transportation for diagnosis only (may include	303	Books and Supplies, Utah State University
175	attendant)	304	Weber State University (Tuition, fees, vehicle
177		304	• • • • • • • • • • • • • • • • • • • •
176	Maintenance for diagnosis only (may include	205	registration)
100	attendant)	305	Books and Supplies - Weber State University
199	Other miscellaneous diagnostic and evaluation	306	Southern Utah University (Tuition and Fees)
	service not covered above (describe in	307	Books and Supplies, Southern Utah University
	authorization)	308	Salt Lake Community College (Tuition, Fees and
			Parking)
	l and Mental Restoration Services	309	Books and Supplies - Salt Lake Community
200	Medical - includes management, lab work		College (USOR-53 required on issue of training
201	Short term medical care for acute conditions -		tools)
	Intercurrent illness - doctor, clinic, hospital,	310	Utah Valley Community College - Tuition fees
	drugs, supplies, nursing services, prescriptions,		and parking
	etc.		
202	Social Work Services - by LCSWs		

311	<b>Books and Supplies - Utah Valley Community</b>	314	Snow College - Tuition and Fees
	College (USOR - 53 required on issue of training	315	Books and Supplies - Snow College
	tools)	316	Dixie College - Tuition and Fees
312	College of Eastern Utah - Tuition and fees	317	Books and supplies - Dixie College
313	Books and Supplies - College of Eastern Utah		•
318	Brigham Young University - Tuition, fees, vehicle	501	Braces - body braces, long or short leg braces, etc.
	registration	502	Hearing aids, including ear molds, batteries,
319	Books and Supplies - Brigham Young University		cords, hearing aid glasses
320	Other Colleges and Universities (e.g. Westminster,	503	TTD's
	Gallaudet, University of Phoenix) in and out of	504	Augmentative communication devices i.e. speech
	State - Tuition, fees, books and supplies		boards, talkers, COM-TEK and captioning
321	Barber Schools - all charges including		devices, etc.
	examination fees - excluding SLCC	505	Computers used as an assistive devices (other
322	Beauty Schools - all charges including		computers see - 337)
	examination fees.	506	Glasses and contact lenses
323	State vocational training institutions includes	507	Optical aids
	Utah College of Applied Technology, skills centers	508	Prosthetic or orthotics
	(all charges).	509	Surgical appliances
324	Private vocational training schools and programs	510	Wheelchairs - manual
	- in and out of state, all charges.	511	Wheelchair - power including 3 or 4 wheel carts
325	<b>Business Course Schools and Business Colleges -</b>	512	Wheelchair accessories including wheelchair
	in and out of State - all charges		batteries, chargers, etc.
326	On-the-Job and Apprenticeship training	513	Lifts, includes porch lifts, elevators, stair glides,
327	Community Rehabilitation Program (CRP) based		and ramps
	skill training (Work adjust, personal adjust, etc.)	514	Moblity aids (canes, crutches, walkers)
	(e.g. Cache Industries, Enable Industries,	515	Environmental Control Systems
	Columbus Community Center, etc.)	516	Vehicle Aids (van lifts, trunk lifts, hand controls)
328	Supported Employment, (SE fees) excluding pre-	517	Aids to Daily Living
220	placement fees	518	Dentures and obturator etc, rendered as a service
330	Supported Job Based Training (SJBT) fees -		not bid items - includes denture relining and
221	excluding pre-placement fees	<b>710</b>	repairs
331	Job Coach fees (for rare occasions where case is	519 520	Assistive Technology Maintenance
222	not SE or SJBT but job coach is needed	520 521	Assistive Technology Repairs
332	Other Academic - High School - Adult basic	521	Assistive Technology
	education -Adult High School Completion - GED	522	Customization/Fabrication/Design
222	Training Common and Course and Home Study	544	Assistive Technology Training/Technical
333 334	Correspondence Course and Home Study Tutoring or miscellaneous training, not elsewhere	523	Assistance Job Site Modification
334	classified, by individual or commercial centers,	523 524	Home Modification
	etc. to include drivers education	52 <b>5</b>	Assistive Technology set up and installation
335	Miscellaneous supplies not purchased at training	599	Other Assistive Technology not otherwise listed
333	institutions such as uniforms, nurses watches,	377	Other Assistive reciniology not otherwise asteu
	nursing shoes, safety goggles, welding gloves, etc.	Interni	reter Services
336	Equipment and machine rental fees	600	Interpreter/translator services, foreign language
337	Computer and software, for training	601	Interpreter for the Deaf/Hearing Impaired
338	Assistive Device Training	602	Tactile Interpreting for Blind/Deaf
339	IL Skill Training		
340	Pre-placement fee - Supported Employment	Service	es to other Family Members
342	Pre-placement fee - Supported Job Base Training	700	Diagnostic services
	(SJBT)	701	Medical
399	Other Training not listed	702	Surgical
		703	Psychiatric
Mainte	nance and Transportation Services	704	Psychological counseling
400	Maintenance for additional costs incurred while	705	Maintenance
	in VR program	706	Transportation
401	Transportation, including gasoline (Public and	707	Intercurrent illness for acute conditions
	private conveyance, except 175 above).	708	Child care or attendant service
402	Auto repairs, tires, batteries, etc.	799	Other - Specify in authorization
403	Relocation and moving expenses, family and		
	household goods.		Goods and Services
m -		800	Tools, requires DRS Form 53
	nmunications, Sensory and other Assistive	801	Equipment
Techno		802	Initial Stock, Merchandise and Supplies,
500	Artificial limbs		Including Livestock

803	Occupational, Trade Licenses and/or Business Licenses	808 809	Training Incentive Allowance Advertising, Self-Proprietorship and Small
804	Personal Assistance Services		Business Only
805	Reader Services for the Blind	810	Recruitment and Placement Services
806	Note Taking Services	812	Computer and Computer Related Equipment
807	Orientation and Mobility	899	Other

USOR 80A (Rev. 11/99)			Computers, self-proprietorship Convalescent Care		
Alphabetical Listing of Case Service Cor Service	ntrol Co	des By	Correspondence Courses Crutches	333	
Please consult USOR 80 or Chapter 13 description, restrictions, etc.	3 for co	mplete			
A					
ACT Testing	128			APPENDI	X
Acute Medical Care				, <u></u>	•
		201			
Adult Basic Education	332				
Adult High School		000			
A de continue	000	332			
Advertising	809				
Anesthesia	214				
Utah College of Applied Technology,	323		Dental treatment		
all charges Appraisal Service	323				
Appraisal Service		522	Dental Exams	105	
Apprenticeship training	326	322	Denture relining		
Artificial eyes	508		Donturos		
Artificial Limbs			Dentures		
		500	Diagnostic Service - (O.F.M)		
Attendant Service for Other Family			Dixie College - books & supplies	317	
Members (O.F.M.)	708		Dixie College - tuition & fees		
Attendant Service			Drivers Education		
		804			
Audiogram	107		Drivers Hand Controls	516	
Auto Repair	402		Driver's License		
•			-		
B		004	E	500	
Barber Schools (Except SLCC)	400	321	Ear Molds	502	
Batteries, Auto	402		Equipment, placement	801	
Batteries, Hearing Aid	502		Eye Exams (See USOR 80)	101 -	•
Batteries, Wheelchair	512	222			
Beauty Schools	E01	322	F		
Body Braces Books & Supplies - see institution	501		Food	400	
Braces, Dental	518				
Business Colleges and Schools	0.0		G		
(in and out of state - all charges)	325		Gallaudet - all fees		
BYU - books & supplies			2		
		319	Gasoline		
BYU - tuition & fees	318				
C			General Medical Exam	100	
Canes	514		Glasses	<b>500</b>	
Child Care	708		0	506	
Clothing - not uniforms	400		Groceries		
College of Eastern Utah-books&supplie					
College of Eastern Utah - tuition & fees					
Columbus Community Center		327			
Computers, training			H		
· •		337	Hand Controls	516	

Hearing Aid Evaluation		107	On the Job Training (OJT)		326
Hearing Aid Glasses			Optical Aids	507	
	500	502	Orthopedic Shoes		<b>500</b>
Hearing Aids	502		Other Academia		508
Hearing Therapy		212	Other Academic		332
High School	332	212	Other Colleges & Universities		332
Home Study	333		In and Out-of-State All Fees	320	
Hospitalization, Diag.	104		Other Goods and Services		899
Hospitalization, Treatment		215	Other Physical Restoration		299
			Other Service (O.F.M)	799	
1			_		
Initial Stock	802		P		
Intercurrent Illness (O.F.M.)		707	Personal Adjustment Training		327
Interpreter Services (See USOR-80)	600,	601or	Personal Assistance Service		804
	602		Physical Therapy		209
			Pre-placement fee –		209
L			Supported Employment		
Lab Work Diagnostic	101				340
Lab Work Treatment	200		Pre-placement fee - Supported Job		
LD Testing	127		Based Training (SJBT)		
LD Tutoring	334		<b>–</b>		342
Leg Braces Licensed Clinical Social Worker	501	202	Prescription, out-patient	203	
Licensed Professional Counselor	219	202	Private Vocational Schools All Charges - In or Out-Of-State	324	
Licensed Psychiatric Nurse		206	Prosthetic	508	
Licenses -			Psychiatric Treatment	204	
Occupational, Trade, Business, Etc.	803		Psychiatric Treatment (O.F.M.)		703
Livestock			Psychiatric Evaluation \( \)	125	
		000	Psychological Counseling, Client		205
		802	Psychological Counseling (O.F.M.)	704	
			Psychometric Testing	128	
M			В		
Machine Rental			Reader Service for the Blind	805	
		336	Relocation Expenses	403	
Maintenance, Client		330	Remedial Reading	400	
Maintonarios, Gilorit		400	- Total Control of the Control of th		334
Maintenance, Diagnostic		176			
Maintenance, (O.F.M.)	705				
Medical Records			Rent	400	
Markad Occasion France		103	Rental, Machines		336
Medical Specialist Exam	200	101	Repairs to Prosthetic - Appliances and		330
Medical Services, Client Medical Services, (O.F.M.)	200	701	assistive Devices	520	
Merchandise, Initial Stock		802	455,5475 257,655	020	
Misc. Supplies not purchased at training		002	S		
Institution	335		Safety Goggles	335	
Moving Expenses			Salt Lake Community College -		
		403	books & supplies		
					309
H			Salt Lake Community College -	000	
Nursing Home Services	216		tuition & fees	308	
Nursing Services			Shoes, Nursing Short Term Medical Care	335	201
		217	SJBT Vendors	330	<u> -</u> U I
•			Skills Center - testing	136	
Occupational Thorany	240		Skill Center - tuition		
Occupational Therapy	210				323

Snow College - books & supplies Snow College - tuition & fees Southern Utah State College - books & supplies	315	314	Vocational Adjustment Training Vocational Evaluation	135	327
		307	Watches, Nurses		
Southern Utah State College - tuition & fees Speech Therapy	306	044	Weber State University -books&supplies Weber State University - tuition & fees		335
Supplies, Initial Stock	802	211	Welding Helmet, Gloves, etc. Westminster College - All Fees		335 320
Supported Employment Vendors Surgery, Client	213	328	Wheelchairs, manual and power (See USOR-80)	510 or 9	
Surgical Appliances		702	Work Adjustment Evaluation		135
Surgical Appliances		509	X X-Rays Diagnostic		
T			V Paya Traatment		102
- Taxi	401		X-Rays Treatment		201
TDD's and other Assistive Devices for Deaf (See USOR-80)		503			201
101 Deal (See USUK-60)	or 504	505			
Tires	402				
Tools	800				
Trade Schools- In and Out-of-State		321			
All Trades (See USOR-80)	- 324	321			
Training Incentive Allowance Translator Services	024	808			
_		600			
Transportation Transportation Diagnostic Transportation (O.F.M.)	401	175			
Truck Driver Training		706 324			
- 334 Tutoring					
rutoring					
Typewriter Rental		334			
		336			
U Uniforms					
Comio					
University of Phoenix - All Fees	320	335			
University of Utah - books & supplies University of Utah - tuition & fees Utah State University - books & supplies Utah State University - tuition & fees Utah Valley Community College – books & supplies Utah Valley Community College - tuition fees and parking	302 311				
		310			

401

Van Service Transportation

# UTAH STATE OFFICE OF REHABILITATION VOCATIONAL REHABILITATION PROGRAM SIGN LANGUAGE INTERPRETING SERVICES PROCEDURES

### **Authorizing for Sign Language Interpreters Services**

Counselors shall authorize for State of Utah certified sign language interpreters only. An interpreter who has been granted a provisional permit by the Division of Services for the Deaf and Hard of Hearing director of certification may be authorized for only when there is no certified interpreter available.

The counselor shall ensure that the interpreter providing the service is at a level of certification that is appropriate for the assignment (see Utah State Board of Education Interpreter for the Deaf Certification Policy and Procedure Manual).

#### **Fees**

Interpreter services may be authorized up to \$20.00 per one hour assignment. If team interpreting is approved it may be authorized up to \$20.00 per hour per interpreter.

# **Team Interpreting**

Approval for team interpreting shall be approved at the district director or program supervisor level. The approving authority may request a staffing to review the circumstances of the request for team interpreting. The district director or program supervisor shall approve or disapprove the team interpreting request based on the following circumstances:

#### 1. Time

Appointments where the interpreter will be interpreting for 2 or more hours.

#### 2. Complexity

Appointments where the communication is considered to be highly complex and may require specialized language (i.e. upper division classes, graduate classes, situations with specialized vocabulary).

#### 3. Control of Communication

Appointments where the situation allows the interpreter no or little control of time by being simultaneous, such as group and platform situations. Frozen, formal, or intimate register may be used.

#### 4. Intensity of Subject Matter

Appointments where the situation for which the interpreter services are needed is considered highly sensitive, such as an emergency setting or a situation that could seriously impact the individual's well-being or life.

#### **Interpreter Breaks**

The counselor authorizing for the service shall inform the institution organization or individual using the service that a 10-15 minute break is required after every hour of interpreting.

# UTAH STATE OFFICE OF REHABILITATION INTERPRETER FEE GUIDELINES FOR THE DEAF

#### **Certificate Level**

Level III up to \$20.00 Level II up to \$15.00

Level I up to \$10.00

Provisional up to \$8.00

Counselors may authorize to State of Utah certified interpreters for the deaf only. A provisional certified interpreter may only be authorized for when there is no certified interpreter available.

The counselor shall ensure that the interpreter providing the service is at a level of certification that is appropriate for the assignment (see Utah State Board of Education Interpreter for the Deaf Certification Policy and Procedure Manual.)

# UTAH STATE OFFICE OF REHABILITATION Division of Rehabilitation Services

#### CASE SERVICE MEMO 92-15

TO: Case Service Staff

FROM: Michael McDonald

SUBJECT: No-Show Fee for Interpreting Services

DATE: August 4, 1992

The following No-Show policy for interpreting services has been approved. It is effective as of this date.

#### NO SHOW DEFINED:

No show is when a client fails to appear for a scheduled appointment or class for which an interpreter had been previously arranged for the client and the client does not notify USOR, the Interpreter Coordinator, or the interpreter in sufficient time for the interpreter to make other plans. (Sufficient time being established as at least one day prior to assignment.) If the interpreter is notified in sufficient time, no payment will be made.

# **SHORT TERM ASSIGNMENT:**

If the client fails to make a scheduled appointment in which interpreting services were provided, USOR will pay a no show fee as follows per day:

\*For an assignment of four hours and under in which the client did not show for the assignment, the interpreter will be paid for one hour.

\*If the assignment is four hours or more per day, the interpreter will be compensated for two hours of interpreting services.

The interpreter will notify either the Division of Rehabilitation Services, if they are free-lance, or the Division of the Deaf and Hear of

Hearing, who will then contact the Rehabilitation Counselor. Only one no show will be paid for short term assignments.

Case Service Memo 92-15 Page 2.

# LONG TERM ASSIGNMENT:

If the client fails to make scheduled appointments in which interpreting services were to be provided, USOR will pay a no-show fee as follows:

USOR will pay for only three no-shows per semester and two per quarter. The interpreter will be paid for one hour for these no shows.

•After three no-shows per semester and two per quarter, USOR will no longer pay for any no-shows for this client.

Interpreters will notify the Interpreter Coordinator or the Rehabilitation Counselor of no-shows.

/jc

#### **APPENDIX 13-H**

#### MEMORANDUM

TO: Case Service Staff

FROM: JeNeal Shaw

**SUBJECT: Wheelchair Contracts** 

**DATE:** December 16, 1998

Attached are contracts for the purchase of wheelchairs and wheelchair seating systems and accessories.

Remember, when purchasing wheelchirs, an evaluation should be performed by an OT or PT who has wheelchair/seating positioning experience.

I have attached a copy of the recommended wheelchair assessment description and fee proposal. These are fees that have been agreed on by OTs and PTs and rehab centers. If you can get the service for less, do it. Just be sure the assessment includes the follow-up visit to assure that the wheelchair is the one recommended and that it fits properly.

Also, one of the wheelchair contract vendors must be present to assist and provide trial equipment during the evaluation. You may use any vendor that is listed for that particular contract. The bid is prepared and sent to the counselor who then prepares the authorization and sends it to that vendor for the bid price.

When the bill is received, it is paid on a DF-50 (warrant request).

If there are any problems with any of the vendors, please note these in writing and forward them to me so that corrective action can be taken.

## RECOMMENDED FEE SCHEDULE FOR SEATING AND POSITIONING AND WHEELCHAIR **ASSESSMENTS**

LEVEL I Basic wheelchair and seating assessment to include seat and

back height, width, depth and type -- also requirements for foot and arm rests including type. This assessment is for those who have successfully used a wheelchair in the past or those who need a standard manual wheelchair or three wheel scooter.

FEE: \$100.00

LEVEL 11 Thorough wheelchair seating and positioning assessment. This

assessment may include the need for custom seating, head rests, lateral supports, recline systems or stand-up or elevating

wheelchairs.

LEVEL III Includes Level 11 assessment with the need to consider

sophisticated electronic interfaces for environmental control,

computer access, communication devices, etc.

FEE: \$300.00

**ALL ASSESSMENTS** TO INCLUDE: Written report of initial assessment and

prescription Follow-up visit for adjustments and to assure that

prescription has been satisfactorily filled by the medical equipment supplier Brief follow-up report stating that equipment

is as prescribed

In order to facilitate the above it is required that the medical equipment supplier be present at all assessments.

# STATE OF UTAH DIVISION OF PURCHASING STATEWIDE CONTRACTS

## HOME RETURN TO CONTRACT SEARCH

STATEWIDE CONTRACTS AS OF 11/5/2003 WHERE ( ((Description LIKE '%wheelchairs%')) OR (Keywords LIKE '%wheelchairs%'))))					
ID	DESCRIPTION	VENDOR NAME	EXPIRATIONDATE	CONTRACT	VENDOR'S WEB SITE
1111111111111	WHEELCHAIRS AND ACCESSORIES (EXCLUDING POV'S)	MAGIC REST PRODUCTS	3/31/2004	MA1314.PDF	
MA1315	WHEELCHAIRS AND ACCESSORIES (EXCLUDING POV'S)	MEDSOURCE INC	3/31/2004	MA1315.PDF	
MA1316	WHEELCHAIRS AND ACCESSORIES (EXCLUDING POV'S)	REHABILITATION EQUIPMENT SPECIALISTS	3/31/2004	MA1316.PDF	
MA1317	POWER OPERATED VEHICLES (POV'S)	MEDSOURCE INC	3/31/2004	MA1317.PDF	
MA1318	POWER OPERATED VEHICLES (POV'S)	REHABILITATION EQUIPMENT SPECIALITS	3/31/2004	MA1318.PDF	
MA1319	POWER OPERATED VEHICLES (POV'S)	PRAXAIR HEALTHCARE SERVICES	3/31/2004	MA1319.PDF	HTTP://WWW.IWHM.COM

## Appendix 13-I



Physical Disabilities Services
Nurse Coordinator
Division of Services for People with Disabilities
(DS PD)
120 North 200 West Room 411
Salt Lake City UT 84103
(801) 538-4200
(801) 538-4200
(801) 538-4279 (FAX)



## PERSONAL ASSISTANCE SER VICES

#### What is Personal Assistance?

Physical Disabilities Services includes two programs. The first is the Personal Assistance Services (PAS) and the second is the Physical Disabilities Waiver (PDW). Both programs are designed to assist people with physical disabilities by providing assistance to purchase attendant care. Attendant Care includes such things as dressing, grooming, transfers, bathing, eating and other incidental activities of daily living.

Each person receiving services through either program is responsible for hiring, training, and supervising their own attendant(s). Both Physical Disabilities Service Programs are administered through the Utah Department of Human Services, Division of Services for People with Disabilities.

The PAS Program began as a pilot project in 1985 with funding from the Utah State Legislature. Since that time, the program has received additional funding to serve more individuals.

The Federal government has approved a Physical Disabilities Waiver. This waiver allows for a substantial increase in the number of consumers to be served. The PDW program can allow individuals, who previously did not qualify for Medicaid, to

qualify under the Waiver.

Both of these programs are designed to allow people to remain living at home and obtain or maintain gainful employment thus enjoying a higher quality of life.

#### How is eligibility determined?

In order to be eligible for Physical Disabilities Services applicants must:

- 1. Be eighteen (18) years of age or older.
- 2. Have a documented physical disability resulting in the functional loss of two (2) or more limbs to the extent that the assistance of another person is required to accomplish personal care.
- 3. Be medically stable.
- Be capable of managing attendant activities including hiring, training and supervising employees.
- Require at least fourteen (14) hours a week of personal assistance.
- Have at least one personal attendant trained or willing to be trained and available to provide services.

## Additional requirements for the Physical Disabilities Waiver (PDW)

- 1. Meet nursing facility level of care.
- 2. Qualify for Medicaid under the Waiver

#### How do I apply?

Complete the one (1) page, two (2) sided Physical Disabilities Application. One (1) side must be completed by the physician.

If you are determined eligible and no funding is available, your name will be placed on a waiting list and prioritized by need.

You may petition the Physical Disabilities Services Committee for higher priority on the waiting list based on urgent or extreme need.

#### How may I use Physical Disability benefits?

Physical Disability benefits may be used to purchase the following:

- 1. Attendant care.
- 2. Personal Emergency Response Services
- 3. Consumer Preparation Services
- 4. Case Management liaison services.
- 5. Nurse Case Management.

The Physical Disabilities Services Programs are designed to enable people to maximize their independence in a flexible and non-intrusive manner. For further information or to obtain an application, see the back of this brochure.

## Application for Physical Disabilities Services

Personal Data

Name:	Date of Birth:			
Address:	I City:		State:	Zip:
Social Security #:	I Home Phone:(	)- ( Work Phone:( )	)-	
Present living situation: O House O Other (explain):	O Apartment	O Group home O N	Nursing home	

## **Description of Disabling Condition**

Nature of disability:		
Is this condition: O Temporary or O Permanent	Date of onset:	
If temporary, please clarify as to duration:		
Do you have a Medicaid Card? O Yes O No	What is your monthly income? \$	
Are you eighteen (18) years of age or older? O Yes O No		
Do you require the assistance of another person to accomplish		
activities of daily living due to a		
functional loss of two (2) or more limbs? O Yes O No		

## Please check the number of hours of assistance you need each day

O 2-3 hours per day from a personal attendant to assist with dressing,		
grooming, meal		
preparation, laundry, shopping, and eating.		
O 4-5 hours per day from a personal attendant to assist with		
transferring, bathing/ showering,		
range of motion exercises, transportation, food consumption, and		
assistance with bodily		
functions in addition to dressing, grooming, meal preparation, laundry,		
shopping, and eating.		
O more than 5 hours per day from a personal attendant to assist with		
tasks requiring skilled or medically sensitive services such as respirator and catheter care,		
suctioning, or overnight attention in addition to dressing, grooming, meal preparation, laundry,		
shopping, eating, transferring, bathing/showering, range of motion exercises, transportation, food		
consumption, and assistance with bodily functions.		
consumption, and assistance with bodily functions.		
consumption, and assistance with bodily functions.		
consumption, and assistance with bodily functions.		
consumption, and assistance with bodily functions.  Total number of hours per week of personal assistance requested:		
consumption, and assistance with bodily functions.  Total number of hours per week of personal assistance requested:  How will your life change should you be accepted in this Personal		
consumption, and assistance with bodily functions.  Total number of hours per week of personal assistance requested:  How will your life change should you be accepted in this Personal Assistance Service Program? Please		
consumption, and assistance with bodily functions.  Total number of hours per week of personal assistance requested:  How will your life change should you be accepted in this Personal Assistance Service Program? Please		

Person's Verification

I understand that due to fiscal limits my name may be placed on a waiting list. I understand that if I am found to be eligible only to receive state (non-Medicaid) funding, that my monthly benefit amount may be constrained. I also understand that if my needs change or I feel my circumstances warrant a higher priority on the waiting list that I may petition the personal assistance specialist. I verify that the information I have provided in this application is true and accurate. I agree to comply with ail program requirements and I agree to use funds only to purchase personal assistance services.

## <u>.r</u> Application for Physical Disabilities Services

Primary physician's name:	Dhanai		
Address:			
Physician's Re-	commendation		
Dear Physician: Your patient is applying for Personal A	Assistance		
Services through the Division of			
Services for People with Disabilities. Personal Assistar	nce means:		
"Hands-on-care, of both an unskilled			
medical and non-medical supportive nature, specific to the needs			
of a medically stable, physically			
disabled individual." Please take a few minutes to complete this			
page. The information you provide			
will assist the Division staff in making a determination	of whether		
your patient is eligible for service.	VI 11.000		
In order to qualify for personal assistance services an in	ndividual		
must:			
(a) be capable of directing all aspects of his or her care	. and		
(b) due to a functional loss of Z or more limbs require			
assistance of another person to accomplish			
activities of daily living (e.g., dressing; grooming; mea	.1		
preparation, laundry, shopping, eating,	•		
transferring, bathing/showering, range of motion exerc	ises		
transportation, food consumption,	1505,		
assistance with bodily functions, respirator, catheter ca	re.		
suctioning, or overnight attention).	,		
Name of patient:			
Patient's diagnosis:			
Turent sugness.			
In my opinion the patient is capable of directing ail asp	ects of his		
or her personal	ects of ms		
assistance services. Q Yes Q No If No, Please Explain:			
assistance services. Q 105 Q 110 if 110, I lease Explain.	:		
Dlagge indicate the extent of personal	The person has a functional loss of 2 or		
Please indicate the extent of personal assistance you believe the patient requires:	more limbs; this functional loss requires		
assistance you believe the patient requires.	assistance of another person to accomplish		
	activities of daily living.		
O 2-3 hours per day.  Physician's Verification  Yes  Physician's Verification			
·			
I certify that the information I have provided is true and correct to the best of my knowledge.			
·			
Physician's Signature:  Comments:  Date:			
Comments.			
2.			
u I			
V			

rum DMSION OFFICE STAFF
STAMP DATE RECEIVED IN

Return Completed Form to:
Division of Services for People With
Disabilities
attn: Personal Assistance Specialist
120 North 200 West Rm 411
Cnit I = lea ('ihi | It-Ail R41 i'll

## Provision of Auxiliary Aids and Services at Institutions of Higher Education

## **Purpose:**

The purpose of this is to clarify policy regarding the provision of auxiliary aids and services at institutions of higher education. Effective July 1, 2001 this Case Service Memorandum will replace Case Service Memorandum 99-04: <u>Auxiliary Aids and Services</u>.

Provision of Auxiliary Aids and Services at Institutions of Higher Education:

Attached is a copy of the Utah State Office of Rehabilitation (USOR) Cooperative

Agreement Between the Utah State System of Higher Education and Utah State Office

of Rehabilitation. This agreement was developed by a joint task force and represents
how we will work together. Beginning July1, 2001, in accordance with federal law and
as stated in the cooperative agreement:

"Utah's state institutions of higher education shall provide and be fiscally responsible for appropriate auxiliary aids and services necessary to afford an individual with a disability an equal opportunity to participate in the benefits of any institution related program, service, or activity."

Therefore, effective July 1, 2001, USOR will no longer be responsible for the purchase of auxiliary aids and services at institutions of higher education. It is expected that all appropriate staff will be trained on this cooperative agreement and will review and implement the agreement in their work with the Disability Resource Centers at the institutions of higher education in their areas.

# Cooperative Agreement Between the Utah State System of Higher Education and Utah State Office of Rehabilitation

## I. Purpose

In an effort to ensure that individuals with disabilities are provided an equal opportunity to participate in, and enjoy the benefits of, Utah's system of higher education, the Utah State Office of Rehabilitation (USOR) and the Utah State System of Higher Education (USHE) are entering into this cooperative agreement. This agreement will provide the guidelines by which USOR and USHE agree to work together in a cooperative and supportive manner.

## II. Coordination

The coordination efforts described in this agreement refer to efforts between the USOR vocational rehabilitation program and Utah's public institutions of higher education Disability Services Offices (DSO).

## A. Ad Hoc Liaison Committee

A Ad Hoc Liaison Committee shall be established to (1) monitor the implementation of the agreement; (2) monitor effectiveness of the agreement; (3) provide recommendations for amendments to the agreement when needed; (4) discuss issues that impact services to students with disabilities; and (5) coordinate cross training efforts. The committee shall consist of the co-chairs of the Utah Advisory Committee for Sign Language Interpreter Services, USOR case service administration, USOR liaison, and the DSO directors or their representatives.

## B. Liaison

The USOR will designate a staff liaison for each institution of higher education DSO. In turn, each institution will designate a liaison to serve as a contact for the designated USOR liaison. The USOR liaison to each institution will meet with the institutional liaison at least quarterly. Meetings will be designed to assess the effectiveness of coordination efforts and communicate problem areas and best practices. Liaisons will report to their designated administrative staff concerning the effectiveness of the agreement as well as problems and best practices.

## C. Referral Process

Referral of individuals to the DSO from USOR vocational rehabilitation counselors, and referral of individuals to USOR vocational rehabilitation from the

DSO advisor, will occur through the use of an approved referral form (see Attachment A).

## D. <u>Information Exchange</u>

To enhance the provision of informed choice of the consumer, to avoid duplication of services, and to streamline delivery of needed services, USOR vocational rehabilitation counselors and DSO staff will exchange information and maintain open communication as appropriate for the individuals they are serving. When appropriate and possible, DSO staff and vocational rehabilitation counselors will exchange information according to applicable laws, regulations, and procedures concerning confidentiality at critical points of service provision. These points include but are not limited to:

- ♦ Educational goal planning.
- Evaluation.
- Consideration of needed services.
- ♦ Interruption of services.
- ♦ Need for change in services.

In addition, open communication shall occur concerning ongoing progress towards the consumer goal and consumer attendance.

## E. Cross Training

The USOR and USHE shall cooperate in providing training that will assist USOR vocational rehabilitation counselors and DSO advisors in coordinating quality and timely services to students with disabilities. The Cooperative Agreement Advisory Committee will coordinate cross training efforts. Possible training topics may include policy and procedures, professional development, documentation, communication, legal issues, and services.

## F. Projections of Need for Service

When feasible USOR vocational rehabilitation counselors shall provide institutions of higher education with an estimate of the number of vocational rehabilitation consumers who will need auxiliary aids and services during the upcoming semester. The estimate will be provided to the institution at least one month prior to the beginning of the semester. When possible, the types and level of auxiliary aids and services will be included in the estimate.

## G. <u>Dispute Resolution Process</u>

Operational procedural disputes shall be resolved, when possible, by the USOR vocational rehabilitation counselor and the DSO advisor. The next level of dispute resolution shall be the USOR liaison and the DSO director. Disputes that cannot be resolved at that level will be channeled to USOR case service administrative staff and the institutions administrative staff.

## III. Fiscal Responsibilities

Utah's state institutions of higher education shall provide and be fiscally responsible for appropriate auxiliary aids and services necessary to afford an individual with a disability an equal opportunity to participate in the benefits of any institution related program, service, or activity.

The USOR will pay for tuition, books, and fees for eligible vocational rehabilitation clients authorized to attend institutions of higher education.

IV. Signatures	
Cecelia Foxley, USHE Commissioner	Date
Blaine Petersen, USOR Executive Direct	or Date

## Attachment A

## REFERRAL FORMS

## REFERRAL TO HIGHER EDUCATION DISABILITY SERVICE OFFICE

CLIENT/STUDENT NAME:	Date:
Social Securi	TY NUMBER:
REFERRE (Disability Service) ADDRI	(Institution)
ADDR	ESS.
CONTACT PERSON:	PHONE:
PURPOSE OF Description of Disability Services Accommodations and/or Services Assistance with a Admissions Registration	☐ Eligibility for Disability Services ☐ Assistive Technology Services
Сомме	ENTS:
REFERRED (USOR District/Office)	
Referred By:	PHONE:
E-Mail.:	Fax:
PERMISSION TO DISC	USS INFORMATION:
I,(Consumer) to discuss pertinent information	, authorize (USOR Counselor) n regarding this referral with:
(Name) (Ins	stitution)
I understand that all information will remain confidential services. I also understand that this release can be changed valid until	ed or rescinded by me at any time. The release will be
SIGNED:	DATE:
WITNESS:	DATE:

## REFERRAL TO UTAH STATE OFFICE OF REHABILITATION SERVICES

STUDENT NAME:	Date:
Social Security	Number:
REFERRED (USOR District/ ADDRES)	(Office)
CONTACT PERSON:	PHONE:
Purpose Of Referr Eligibilit Evaluatio Informati Services Other:	ry: ns: on: s:
REFERRED F (Disability Services	
Referred By:	PHONE:
E-Mail:	Fax:
PERMISSION TO DISCUS	ss Information:
I,(Student) (A to discuss pertinent information re	Advisor)
(USOR Counselor) (USO	OR District/Office)
I understand that all information will remain con assistance or services. I also understand that this time. The revalid until	release can be changed or rescinded by me at any lease will be
SIGNED:	Date:
WITNESS:	Date:

## Licensed Professional Counselor (LPC) - Approval for Purchase of Services.

## Discontinue requirement for license number on authorizations.

## 1. Licensed Professional Counselor (LPC) - Approval for Purchase of Services

## A. Professional Counseling Services:

The purchase of Professional Counseling services from individuals holding a current valid license as a Licensed Professional Counselor (LPC) has been approved.

The approved fee is up to \$60.00 per hour. This is the currently approved fee for Licensed Clinical Social Worker (LCSW), Advanced Practice Registered Nurse (APRN), and Marriage and Family Therapist (M&FT). This fee and others are found in the Fee Guide Appendix to the Case Service Manual Chapter 12.

We will establish a new control code for this service. It will be number 219. Guidelines as to number of sessions to be authorized, approval limits, etc. will be the same as those for the disciplines listed above.

We will evaluate the quality and effectiveness of services received from LPC's during the one year period. Counselors are requested to please keep notes and be prepared to provide comment and recommendations.

## B. Diagnostic Evaluations for Eligibility Determination:

The purchase of diagnostic evaluations needed to determine eligibility is <u>not</u> approved from Licensed Professional Counselors.

## 2. Discontinue requirement for license number on authorizations.

We have discontinued the requirement that license numbers be included on authorizations to licensed providers of clinical and counseling services including Physicians, Psychologists, Licensed Clinical Social Workers, Advanced Practice Registered Nurses, Marriage and Family Therapists and Licensed Professional Counselors. The effective implementation date is immediately.

However, it is very important that counselors do continue to <u>verify</u> that such service providers are licensed. This provision was originally implemented because services were being purchased from unlicensed providers. Should that reoccur then the requirement may be reinstated.

Case Service Memo: 98-03 APPENDIX 13-L

To: All Staff

From: Michael McDonald

Subject: <u>Vehicles</u> and vehicle related assistive technology.

Date: March 25, 1999

Effective Date: Current

1. <u>Purchase and installation</u>, or participation in the purchase and installation, of vehicle related <u>assistive technology including</u>, but not limited to, van lifts and hand controls.

Purchase and installation, or participation in the purchase and installation, of vehicle related assistive technology including, but not limited to, van lifts and hand controls may be considered an appropriate VR expense. Up to the full cost of such devices, equipment, and installation may be considered. [34CFR 361.48(a)(18)]

2. <u>Purchase of, or participation in the purchase of, a new or used vehicle intended solely for personal transportation</u>.

Purchase of, or participation in the purchase of, a new or used vehicle intended solely for personal transportation, i.e., not intended primarily for use related to an approved Vocational Rehabilitation (VR) service, is not considered an appropriate VR expense. [34CFR 361.48(a)(8)]

3. <u>Purchase of, or participation in the purchase of a new or used work-related vehicle intended primarily for use related to an approved VR service.</u>

Purchase of, or participation in the purchase of, a new or used work-related vehicle such as a light or heavy duty truck, a delivery van, or other special purpose vehicle which is intended primarily for use related to an approved work-related VR service may be considered an appropriate VR expense when required as part of an IPE objective for an entrepreneurial enterprise, a self-proprietorship, hauling, delivery, or other specific work-related need. Up to the full cost of such a vehicle may be considered. [34CFR 361.48(a)(17)]

4. Participation in the purchase of a new or used vehicle intended primarily for personal transportation and with some intended use related to an approved VR service. Participation in the purchase of a new or used vehicle intended primarily for personal transportation and with some intended use related to an approved VR service may be considered an appropriate VR expense for those transportation costs directly incurred as the result of the IPE objective related to the approved VR service. The amount of allowable expense would be calculated by determining, or estimating, the percentage of work- related mileage and mileage related to an approved VR service of the total annual mileage of the vehicle. An amount up to that percentage of the full cost of such a vehicle may be considered. For example, if it is determined or estimated that 25% of the mileage of a new or used vehicle will be for work-related use or use related to an approved VR service, then up to 25% of the purchase or rental cost of the vehicle may be considered. For example:

A person is seeking to purchase a van that costs \$20,000. The anticipated VR related use of the van is for transportation to and from school under an approved VR IPE. The round trip mileage to school and back is 30 miles. The client goes to school 4 times per week and this is the only VR related use of the vehicle. The possible VR cost participation would be calculated as follows:

- a- 30 miles round trip times 4 trips per week = 120 miles per week
- b- 120 miles per week times 52 weeks per year = 6240 total miles VR related travel
- c- 6240 divided by 15,000 estimated annual miles = 41.6 or 42%
- d-42% times \$20,000 = \$8400.
- e-\$8400 is the amount of the cost of the vehicle, \$20,000, which VR could pay.
- f- If the van is to be used for other VR IPE plan related activities, then the total mileage for all the activities would be used to calculate the percent use and total possible VR purchase participation.
- g- When the actual total annual mileage use of a vehicle is unknown a standard estimate of 15,000 miles of total annual use will be used to calculate the appropriate percent use.

When a vehicle requires the installation of assistive technology, such as a van lift, then up to the full purchase and installation costs of the assistive technology may be provided in addition to the pro-rata amount for purchase. Therefore, when a new or used vehicle is purchased which is already equipped with assistive technology, such as a van lift, then the cost of that assistive technology may be provided in full. Cost participation in the remainder of the cost of the vehicle may then be pro-rated based on the determined or estimated percent of use of the vehicle in work related use or use related to an approved VR service.

For example, if a person purchases a used van that costs \$20,000 and is equipped with a van lift (assistive technology) with a current value of \$8000, then up to that full amount could be provided for the van lift. We could also provide, using the same mileage example as before, up to 42% of the remainder of the purchase cost of \$12,000 (\$20,000 minus the \$8000). That would be up to \$5040 more. So the total amount we could provide would be \$8000 plus \$5040 or up to \$13,040 total. [34CFR 361.48(a)(8)] [PL 103-569,SEC 17]

## 5. Special considerations related to the purchase of, or participation in the purchase of, used vehicles or equipment.

Prior to purchase of, or participation in the purchase of, a used vehicle or other equipment an estimate of its value must be obtained from an expert source.

See Case Service Manual Chapter 12 for procedure. [CSM 12.4(E)(2)]

## 6. Valid driver's license and proof of insurability.

Prior to purchase of, or participation in the purchase of, a vehicle the driver must provide a valid driver's license, or provide evidence from the Department of Motor Vehicles (DMV) that he or she is licensable, and show proof of insurability. This is a DMV requirement. [(UCA 53-3-206) (UCA 31A-22-303)]

## 7. Safety

Known safety considerations must be examined and resolved prior to purchase of, or

participation in the purchase of, a vehicle or vehicle related assistive technology. These should be resolved either during the evaluation for purchase of, or participation in the purchase of a vehicle, the process of obtaining a valid drivers license, or the process of obtaining insurance.

## 8. Public or private transportation.

Other available and adequate public or private transportation options must be taken into consideration and utilized when appropriate.

## **Interact Club Fee-For-Service**

## Purpose:

The purpose is to state the fee-for-service fee approved by the Utah State Office of Rehabilitation (USOR) for the purchase of services provided by the Educational Services Program operated by the Interact Club in Southeastern Utah.

## **Fee-For-Service Approval:**

The Educational Services Program operated by the Interact Club has been approved for a fee-for-service. The approved fee-for-service fee is \$12.50 per hour. This amount may be authorized for in up to 40 hour increments. A maximum of 80 hours may be authorized at counselor level. The vendor agrees to bill for the services provided in 10 hour increments.

A. The total approved hourly rate:

\$12.50/hour.

**EFFECTIVE DATE**: This increase is effective March 1, 2002. It will remain in effect until further notice.

## Brain Injury Association of Utah Return to Work Program Fee Approval

## **Purpose:**

The purpose is to issue the fee-for-service approved by the Utah State Office of Rehabilitation (USOR) for the purchase of services provided by the Brain Injury Association of Utah (BIAU) Return to Work program.

## **Fee-For-Service Approval:**

The Return to Work program operated by the Brain Injury Association of Utah (BIAU) has been approved for a fee-for-service. The approved fee is the same as SJBT, \$30.00 per hour. At the new \$23.41 fee the cost for a client to participate in the BIA Return to Work will be \$5618.40.

A. The approved hourly rate:

\$30.00/hour.

**EFFECTIVE DATE**: This increase is effective 01-01-2003. It will remain in effect until further notice. Counselors may adjust authorizations to reflect the increase after that date.

## Southwest Mental Health Center Fee-For-Service Increase

## Purpose:

The purpose is to update the fee-for-service fee for the Rural Employment Program operated by the Southwest Mental Health Center.

## **Fee-For-Service Update:**

The Rural Employment Program operated by the Southwest Mental Health Center has been approved for a fee-for-service increase. The new approved fee-for-service is \$16.10 per hour. This amount is determined as follows:

A. The total approved hourly rate:

\$29.28/hour.

B. Grant contract pays 45% of the total approved hourly rate:

\$13.18/hour

C. Counselors will authorize 55% of the total approved hourly rate as fee-for-service:

\$16.10/hour.

The total authorization from the counselor is \$16.10/ hour. The grant contract pays the remaining 45% until the total fourth year amount available in the grant contract has been expended.

EFFECTIVE DATE: This increase is <u>effective April 1, 2001</u>, for the fourth (final) year of the grant contract.

## Appendix 13-P

# GUIDELINES ON THE ADMINISTRATION OF PURCHASED PSYCHOLOGICAL EVALUATIONS AND THE EXPECTED CONTENT OF THE WRITTEN REPORTS

**PSYCHOLOGICAL EVALUATION**: It is the expectation of this agency that all psychological testing requiring the test to actually be administered by a professional be done by the licensed psychologist to whom the authorization is issued. It is not acceptable for an Intern to administer such tests and have the psychologist sign off on them.

## **Level II With Written Report:**

This is a complete psychological evaluation including all that is required in the Level I battery. It should include an evaluation of personality which might include: organization, adjustment and defense mechanisms, attitudes toward self and others, and areas of particular difficulty and adjustment. In this battery, projective techniques and other appropriate pertinent clinical tests are used to reveal the nature and extent of the client's problems. The Level II battery is comprehensive, and is used to evaluate and assess particularly difficult cases, especially those in which there are questions concerning the client's level of social, personal, behavioral and intellectual levels of functioning. It needs to include an appraisal of appropriate vocational directions for the client and recommendations for adjustment services.

Tests utilized in a Level II psychological evaluation should be the currently accepted test and include, at a minimum, the following.

A. An Intelligence test such as:

The Wechsler Adult Intelligence Scale – Revised (WAIS-R)

The WAIS – R measures intelligence by way of 6 verbal subtests (Information, Digit Span, Vocabulary, Arithmetic, Comprehension). And 5 performance subtests, (Picture Completion, Picture Arrangement, Block Design, Object Assembly and Digit Symbol).

This test is designed to obtain an estimate of a person's overall mental ability And additionally, a large discrepancy between the verbal and performance IQ scores can be indicative of specific problems. The WAIS can be administered in approximately 75 minutes total time for all eleven subtests. Please note: There is a short form of the WAIS that can be administered in a shorter period of time, however for the Level II evaluation it is our expectation that the full test be administered.

The Stanford Binet intelligence scale – Fourth Edition

This test was designed to test from age 2 to adulthood. It consists of fifteen tests: three to for tests in the broader categories of Verbal Reasoning, Quantitative Reasoning and Abstract reasoning with an additional four short term memory tests. Testing time is approximately 75 minutes. Again it is the expectation that the full test be administered.

- B. A Personality Test, such as:
- 1. The Minnesota Multiphasic Personality Inventory MMPI-2

The MMPI was designed to assess personality characteristics indicative of psychological abnormality.

There are 550 Statements on the inventory that can be answered – Yes, No, or Cannot Say. There are nine scales. This test takes some time to complete, but does not have to be administered/supervised by the psychologist.

2. The California Psychological Inventory

This test also is designed to assess personality characteristics, however in comparison with the MMPI, it also measures strengths as well as identifying psychological abnormalities. This test can also be completed without being supervised by the psychologist.

- C. Vocational Interest Survey, such as;
- 1. The Strong Interest Inventory
- 2. Jackson Vocational Interest Survey

As indicated by their names, these inventories measure interests. This can be a valuable asset in doing vocational counseling if it is remembered that Interest does not equal Ability.

- D. Other psychometric tests as deemed necessary by the psychologist in order to provide a diagnosis, full picture of the persons mental health, or to answer questions put to her/him by the referring VR counselor.
- E. A clinical interview conducted to obtain data necessary to make an appropriate assessment of the counselor's referral questions.

#### LEVEL I PSYCHOLOGICAL EVALUATION:

Level I with Written Report

This battery includes one or more individualized standard intelligence tests, with interpretive judgments as to academic aptitudes, as well as vocational aptitudes and interests and one or more tests for organic deficiency, when indicated.

The level I battery includes written reports on tests and evaluations of:

- (a) Intellectual level of functioning
- (b) Specific impairments (such as deficits from organic brain damage.

- (c) Areas of exceptional ability
- (d) Potential for academic achievement that includes recommendations for accommodations that would help the client to succeed in work/training.
- (e) Vocational potential that includes recommendations for accommodations that would help the client succeed in employment.

The Level I evaluation includes an assessment of intellectual functioning **OR** personality/psychosocial adjustment. The test included for a Level I intellectual assessment are the same as the tests included in a Level II assessment **except for** the Personality testing i.e. the MMPI or equivalent. In addition to standardized scores, the client's functional limitations in reading, writing, and understanding during testing are used as sources of information for the assessment of intellectual ability. Testing specific to learning disabilities can also be done including the Woodcock-Johnson for example.

The tests included for a Level I personality assessment are the same as the Level II **except for** the intelligence testing i.e. the

WAIS-R or its equivalent. Additionally, if a client has been seen for psychotherapy sessions, clinical impressions from these sessions are included in the assessment of personality adjustment.

## F. POLICIES REGARDING PSYCHOLOGICAL EVALUATION REPORTS

## 1. Content

The psychological evaluation report should contain the following information:

- (a) The type of psychological evaluation conducted; name of client, referring counselor, and psychologist; method and dates of assessment; and date or report;
- (b) The limits of confidentiality regarding its use;
- (c) Relevant background on the client, including test taking behavior;
- (d) Information regarding performance in the various assessment procedures used (i.e., WAIS-R Full Scale, Verbal, and Performance IQs; interpretation of MMPI validity and clinical profiles; and diagnostic information from the clinical interview);
- (e) Integration of the information obtained to support a diagnostic determination of the functions being evaluated (i.e., intellectual ability, personality adjustment, or learning disability) following a strategy of convergent validity where recommendations and decisions about the client are made on the basis of the client's total performance and background and not on the basis

of a single test or subtest score;

- (f) Explicit recommendations to counselors relative to their referral question and to client eligibility for rehabilitation services with specific implications for psychological treatment, vocational or educational training, and employment assistance.
- Referral questions from the counselor may include questions and/or information regarding things that the counselor has observed in meeting with the client that are of concern. Please remember some psychologists prefer to know nothing about the client before the evaluation. This should be discussed with each psychologist.
- (g) A summary section which includes formal diagnoses on all five DSM-IV-R axis and a listing of functional limitations and strengths as well as a concise statement of recommendations for future action with the client.